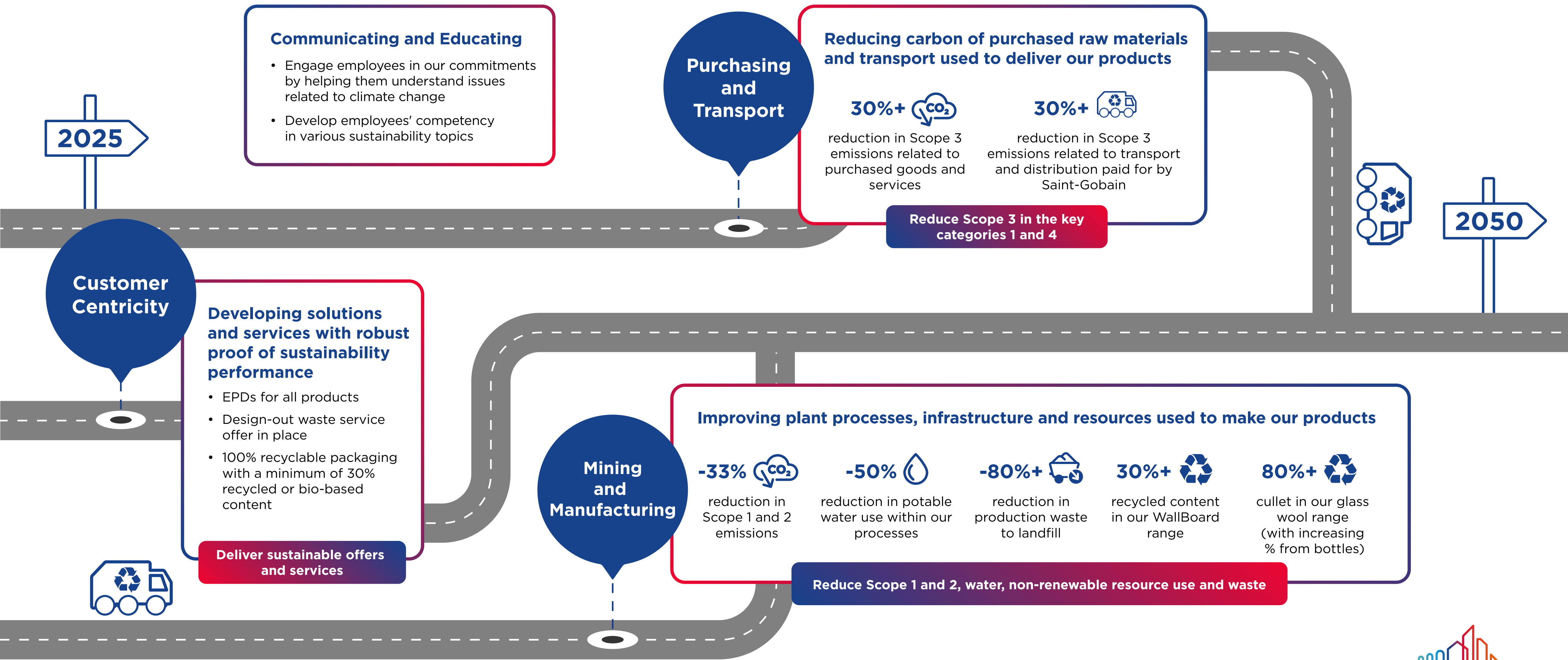


On the Road to Net Zero Carbon by 2050: 2030 Commitments



Achieving Net Zero Carbon: Our Actions

Our sustainability roadmap has three key pillars:

1. Mining and Manufacturing

Improving our plant processes, infrastructure and the resources used to make our products.

Employee Engagement

Using learning and development to shape and change our sustainability culture while supporting teams with guidance on our solutions that contribute to a more sustainable built environment.

2. Purchasing and Transport

Working with suppliers and customers to reduce the carbon footprint of raw materials and our transport fleet used to deliver our products.

3. Customer Centricity

Working with customers to understand their needs and develop our proposition, solutions and services to support sustainable construction.

2024 progress

Mining and Manufacturing

- ✓ Continued roll out of core optimisation technology at British Gypsum sites.
- ✓ Completed installation of a wet scrap recovery system at Isover, ensuring we're on track to exceed our 80% on-site non-recovered waste reduction target.
- ✓ Achieved approval to operate with 30%+ recycled content in standard Gyproc WallBoard at one site.

Purchasing and Transport

- ✓ Launched Gypframe Carbon Low metal profile range with 58% less embodied carbon versus Gypframe standard metal profiles.
- ✓ Launched partnership with The Pallet LOOP for plaster and plasterboard pallets and extended to Isover product ranges.
- ✓ Increased network coverage for HVO in our distribution fleet close to 70%.

Customer Centricity

- ✓ 80% of our products (by revenue) have EPDs.
- ✓ Concluded first trials for cut-to-order service.
- ✓ Created structure in Product Information Management (PIM) to digitise sustainability data.

Employee Engagement

- ✓ 80% of employees took part in Climate Fresk training.

2025 objectives

Mining and Manufacturing

Complete projects identified to reduce mining and manufacturing CO₂ emissions by 7,000 tons (equivalent to 7,000 hot air balloons):

- Optimise recipes.
- Improve industrial processes and productivity efforts.

Further improve our products and composition:

- Maintain approval for 80%+ glass cullet addition rate at Isover whilst extending the type of glass cullet used beyond flat glass.

Move away from gypsum imports and increase recycled gypsum usage:

- Gain approval to operate with 30%+ recycled content in our standard Gyproc WallBoard or SoundBloc at a second site.
- Complete production trials using demolition waste.
- Define an improved business model for recycled gypsum collection/use.

Improve our water withdrawal profile by:

- Reducing our overall water use with optimised recipes and equipment upgrades.
- Increasing our alternative water use in our processes (recovered leachate or mine water) and therefore reduce use of potable water.

Purchasing and Transport

Continue to reduce embodied carbon in purchased goods:

- Host our annual supplier event to share challenges with carbon emissions and our objectives for mitigation.

- Create joint action plans with suppliers to reduce their carbon impact.
- Use The Pallet LOOP for 100% of our standard offer by year-end.

Reduce transport and distribution carbon footprint:

- Ensure our network coverage for HVO exceeds 70%.
- Trial operational capability and suitability of EV for HGVs.

Customer Centricity

Improve customer understanding and communication:

- Organise customer sustainability events, exchanging ideas with stakeholders on sustainable construction opportunities.
- Launch our new website sustainability section to promote best practices.

Improve data delivery and quality:

- Ensure 90% of our products (by revenue) have EPDs.
- Create structure to calculate system-level carbon data for our customers.

Provide sustainable solutions:

- Create a roadmap to scale cut-to-order service to full commercial solution for the primary target customer type.
- Launch our first plasterboard made with 100% recycled gypsum (Gyproc SoundBloc Infinaé 100).
- Replace Isover binder resin with bio-based and modify our packaging down to 15% ink coverage for better recyclability.
- Complete film-free sacks feasibility project with the ambition of delivering fully recyclable plaster bags.

2026 overview

Mining and Manufacturing

- Explore alternative industrial processes by:
 - Assessing suitable alternative low carbon energies for the UK.
 - Water-gauge reduction technology testing.
- Improve office EPC ratings based on external assessments and action plans.
- Improve water withdrawal profile by increasing alternative water (mine/rain) use and reducing potable water use.

Purchasing and Transport

- Prepare for trial and roll-out of hydrogen and/or electric transport fleet (technology dependent).
- Assess the next set of Scope 3 categories (capital goods and energy related activities) and draw up action plans.

Customer Centricity

- Create a tool to enable carbon data to be used as a performance decision metric.
- Start implementation of digital product passports.
- Trial collection and recycling of plaster bags.

Employee Engagement

- Continue to encourage participation and discussion around climate change.
- Develop knowledge on both our solutions and sustainable building standards that will enhance our ability to support customers' sustainability goals.